



Document Reference
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SOPREMA CANADA'S CORPORATE POLICY

SOPREMA sincerely believes that an integrated management of Quality, Environment and Health and Safety is an essential part in the exploitation of its activities and its growth. Its registration to the ISO 9001, ISO 14001 and OHSAS 18001 standards shows it.

Our VISION is to create a team in an atmosphere of integrity and respect that manufactures high quality products that satisfy the expectations of our customers. To attain our vision, our values and commitments are defined as follows:

SAFETY

The health and safety of every employee is of prime importance for **SOPREMA**. The adoption of a pro-active approach in this field is in place at all levels of the organization. Our commitment towards the life respect of our workers is not only limited to the legal conformance, but also to the exceeding of the industry standards. This translates today by a will of continuous improvement and more specifically by the work approach directed to the safety of the machines, the prevention of musculoskeletal disorders, the quality of the internal air and the reliabilization of the circulation corridors.

QUALITY

Placing the emphasis on the choice and the rigorous control of its raw materials, **SOPREMA** prides itself on supplying customers with products of superior quality. This level of quality is the direct result of the effort and dedication of its employees and the collaboration with its suppliers. The setting of follow-up of the achievement of its objectives and the efficiency of its processes, assures **SOPREMA** to be the leader in its field.

ENVIRONEMENT

SOPREMA continually aims at the optimization of its processes and of its efficiency by minimizing its impacts on the surroundings. Its commitment to preserving the environment is characterized by the respect of the applicable legal framework and its permanent will to go beyond. This fervour towards the environment that supports us is defined, in the concrete, by the tireless work of our teams towards the optimization of the waste and energies management and the reduction of the atmospheric emissions.

CONTINUOUS IMPROVEMENT

Continuous improvement at all levels is the essence of everyone's employment and guarantees our future. **SOPREMA** continuously improves by the synergy between its miscellaneous teams, the autonomy and the competence of its employees. In this sense, the training is the key component of our success.

CUSTOMER SATISFACTION

The customer satisfaction being at the heart of its concerns, **SOPREMA**'s management commits itself to listening to the needs, to innovating, to offering guarantees and a technical support above the industry.

Finally, though the preservation of the health and the safety at work, the quality assurance and the environmental protection are everyone's business, **SOPREMA** is convinced that the accountability of its managers are essential steps for the implementation of a corporate culture.

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