

WARRANTY GENERAL CONDITIONS

1. LIMITED WARRANTIES

Limited warranties cover the material and labor required to restore the waterproofing membrane to a watertight condition in the event of a membrane manufacturing defect.

2. PLATINUM WARRANTIES

Minimum charges for **PLATINUM WARRANTIES** are \$500 for non-insulated roof systems and \$1,000 for insulated roof system and **SOPRANATURE PLATINUM WARRANTIES** are \$1,000 for non-insulated and \$2,000 for insulated roof systems.

Overburden other than SOPREMA's materials are described as, but not limited to, interlocking concrete pavers, planters, walk ways, light fixtures, furniture, artificial pond, water features, decorative ornaments, etc.

PLATINUM WARRANTIES covers the membranes manufacturing defect as well as workmanship deficiencies that results in water infiltration. The roofing contractor is responsible for his workmanship for the first two years of the warranty. This warranty does not cover defective materials that were not manufactured or supplied by SOPREMA (i.e. insulation, cover boards, thermal barriers, drains, vents, hatches, skylights, antenna supports, fall arrest anchors, walkways, metal flashings, etc.

Systems with Kraft Paper on steel deck, insulation must be mechanically fastened (minimum first row).

Polystyrene must be cold adhered or mechanically fastened.

Mopped fiberboard onto Polystyrene insulation is not permitted.

Platinum Generation

1. Infrared scan by independent consultant must be conducted.
2. Core test must be conducted.
3. Wet areas must be removed and repaired.
4. Any repairs must be conducted prior to the installation of new membranes.

Sopranature Platinum

1. Overburdens other than SOPREMA's materials is the responsibility of the building owner.
2. Must be SOPREMA's materials for the **SOPRANATURE SYSTEM** must all be SOPREMA materials (drainage board, capillary mat, Microfab, growing medium).
3. Maintenance program must be established and maintained.
4. A leak detection system and/or supervisor from the roofing contractor must be present during the installation of the **SOPRANATURE SYSTEM**.

3. ALL WARRANTIES

SOPREMA's complementary line of sealants, mastics, adhesives and primers must always be used jointly with membranes manufactured by SOPREMA Inc. SOPREMA Inc. assumes no responsibility for damages as a result of products manufactured or modified by others when used in conjunction with our membrane systems.

Since all the factors creating abnormal wind conditions on a roof cannot be anticipated by SOPREMA Inc., SOPREMA Inc. does not accept wind damage liability.

Do not cover for esthetical problems that do not result in water infiltration, such as wrinkles, blisters, etc. unless SOPREMA judges that these anomalies may cause water infiltration.

Mechanical drains with adjustable extension assembly or static bowl extensions are **not** permitted.